#### UNITED STATES DEPARTMENT OF AGRICULTURE

Farm Service Agency Washington, DC 20250 **Notice MIDAS-20** 

For: State and County Offices

**MIDAS Basic Training and Access** 

Juan M. Danu

**Approved by:** Administrator

# 1 Overview

### A Background

In preparation for the FSA-ITSD-MIDAS Project implementation and deployment, the MIDAS Training Team developed a comprehensive training plan. For employees who are new to MIDAS Customer Relationship Management (CRM) and require access to MIDAS, the training plan consists of the following 3 components:

- foundational learning sessions
- web-based training
- instructor-led training.

# **B** Purpose

This notice provides State and County Offices an update to Notice MIDAS-16, subparagraph 2 C and detailed information on:

- training requirements for employees needing MIDAS CRM access
- how to request access to MIDAS CRM upon completing the training.

# 2 Training

# **A Employee MIDAS CRM Training**

Employees requiring MIDAS access **must** complete MIDAS training before MIDAS CRM access can be authorized. Training shall include both online training and instructor-led training, as appropriate, to provide employees access to MIDAS CRM. Supervisors are required to provide the State Office Security Liaison Representative and State AgLearn Administrator with the names of any employees needing MIDAS CRM access.

The web-based courses listed in step 2 of this subparagraph need to be completed before the instructor-led training in step 3 can be completed. New MIDAS CRM users should review Notices MIDAS-1 and MIDAS-5 for additional information about MIDAS CRM training.

Disposal Date	Distribution
December 1, 2014	State Offices; State Offices relay to County Offices

6-9-14 Page 1

# **2** Training (Continued)

# **A Employee MIDAS CRM Training (Continued)**

Employees requiring:

- "view" access (viewer role) only in MIDAS CRM must complete step 2
- "edit" access (user role) must complete both steps 2 and 3.

Step	Foundational Sessions		
1	Foundational sessions are <b>recommended</b> for all employees. Some State Offices have required		
	foundational sessions for employees. Access USDA Connect to review all of the following		
	MIDAS foundational learning sessions as detailed in Notice MIDAS-1, subparagraph 2 B, and		
	complete the following sessions.		
	√ Course	√ Course	
	MIDAS 101	MIDAS Search & Analytics	
	GIS Basics Overview	Security Education	
	Farm Records	Product Master	
	Integration & the End to End Business Process	Business Partner	
	MIDAS System Access Overview	Acreage Reporting	
	The MIDAS Community on USDA Connect	Inventory Reporting	
2	The State AgLearn Coordinator shall assign the following MIDAS CRM web-based training		
	courses to the employee's AgLearn account. CLICK http://www.aglearn.usda.gov/ to		
	access AgLearn. The employee's supervisor can assist with the login process and access to		
	the applicable course.		
	√ AgLearn Courses		
	FN100 Introduction to MIDAS		
	FN200 Basic Navigation of MIDAS CRM FN301 Business Partner View		
	FN220 Managing the MIDAS Universal Wor	kliet	
	FN240 Basic Navigation of GIS in MIDAS	KIISt	
3	The instructor-led training should only be completed after the employee has finished all		
	MIDAS AgLearn training courses defined in step 2. CED's should contact their DD or State		
	Office to schedule a MIDAS trainer to complete the instructor-led training. The MIDAS		
	State Trainers will deliver the instructor-led training. The State Office may compress and		
	streamline the 3 instructor-led training courses as appropriate.		
	√ Instructor-Led Training		
	CT300 Product Master		
	BP302 Business Partner		
	FR400 Farm Records		
	Upon completing the instructor-led training, employees shall take the corresponding		
	assessments for Product Master, Business Partner, and Farm Records in AgLearn.		
	Instructor-Led Training		
	CT300 Overview of Product Master (Crop Tables) Assessment		
	BP302 Create and Maintain Business Partner	Assessment	
	FR400 Farm Records		

6-9-14 Page 2

#### **Notice MIDAS-20**

### **2** Training (Continued)

### **B** MIDAS Access

Upon completing the training, users should go to <a href="https://fsa.sc.egov.usda.gov/mgr/iso/public/Wiki%20Pages/MIDAS%20-%20Requesting%20Access.aspx">https://fsa.sc.egov.usda.gov/mgr/iso/public/Wiki%20Pages/MIDAS%20-%20Requesting%20Access.aspx</a> and follow the steps listed. Submit appropriate access forms.

Users will then receive an e-mail stating that they have been granted access to the MIDAS Portal. To access the MIDAS Portal, enter **https://mprdep.fmmi.usda.gov** into a web browser. Provide the eAuthentication logon information. Users will be able to self-register if they do not have an eAuthentication account.

### 3 Action

### **A State Office Action**

State Offices shall:

- ensure that County Offices are notified of the contents of this notice
- ensure that valid data for employees is in EmpowHR and manage Office Information Profile (OIP) assignments in Electronic Repository for Security Requests according to Notice MIDAS-16

**Note:** Office address and OIP changes are currently **not** updated automatically. Provide those changes to the MIDAS organizational structure maintainer. Forthcoming MIDAS Release 2 will automate these updates.

- direct questions about employee data to Fritz Matetzschk by e-mail to fritz.matetzschk@tx.usda.gov
- direct questions about MIDAS CRM training to Nanette (Julie) Pena by e-mail to julie.pena@ok.usda.gov
- direct questions about AgLearn to Mark Nelson by e-mail to mark.nelson@kcc.usda.gov.

### **B** County Office Action

County Offices shall contact their DD for further assistance.

6-9-14 Page 3